

PENSION FUND REGULATORY AND DEVELOPMENT AUTHORITY (PFRDA)

Press Release

PFRDA's Tech Transformation begins with PINTRA followed by Data warehouse, Suptech and Regtech capabilities

PFRDA is seeking bids from prospective bidders to participate in the tendering process for the PINTRA RFP as part of Technology Architecture (TARCH) project. PFRDA through PINTRA aims to leverage technology to enhance its internal activities, streamline operations, and improve efficiency and efficacy across various departments.

The PINTRA is the first phase of the TARCH project, and PFRDA is selecting a System Integrator (SI) vendor specifically for this module. The SI vendor will be responsible for studying the existing processes, proposing improved workflows, and providing design, development, customization, implementation, and maintenance services for PINTRA. The successful bidder will play a crucial & pivotal role in PFRDA's digital transformation journey.

PFRDA also proposes the following technology modules under the TARCH project which are:

A. Website Revamp and Chat-bot

- Redesign and user-friendly accessibility for the PFRDA website and pensionsanchay.org.in.
- Launch surveys through an internet-based portal with user-friendly navigation.
- Responsive, bilingual (Hindi and English) website with support for other Indian languages.
- Incorporate latest technologies, usage analytics, and compliance with web standards and guidelines.
- Include a chatbot to address frequently asked questions and integrate it with other PFRDA systems.

B. PFRDA Online Intermediary Supervision Engine (POISE)

- Digitize supervisory and regulatory compliance-related activities for intermediaries.
- Provide compliance checks, alerts, and workflows for PFRDA departments.
- Enable submission of reports, dashboards, notifications, and integration with other modules.
- Include self-registration, integration with payment gateways, and digital signature certificate/e-sign technology.

C. PFRDA Repository & Information Systems Management: Data and Analytics Platform (PRISM)

- Develop a comprehensive data platform to store and analyze data from various sources.
- Implementation of Analytics and MIS

These modules will be taken up for bidding at a later stage. PFRDA will announce separate tendering processes for each module, and interested bidders are encouraged to stay updated through PFRDA's official channels & check PFRDA website.

Interested Technology Firms can access the tender document for PINTRA RFP on PFRDA website (i.e., <https://www.pfrda.org.in>) or Central Public Procurement Portal (i.e., <https://eprocure.gov.in/epublish/app>). The last date for bid submission regarding the selection of a System Integrator (SI) for PINTRA project is 16th August 2023. This is an opportunity to be a key

contributor to PFRDA's digital transformation journey and play a significant role in shaping the future of the pension ecosystem in India.

For further information and clarifications, interested bidders can contact PFRDA through the designated communication channels mentioned in the tender document.

PFRDA looks forward to receive the innovative and competitive bids from reputed firms to establish a robust and transformative technology solution.
