



## **PENSION FUND REGULATORY AND DEVELOPMENT AUTHORITY**

B-14/A, CHHATRAPATI SHIVAJI BHAWAN, QUTAB INSTITUTIONAL AREA, KATWARIA SARAI,  
NEW DELHI - 110016

### **PFRDA's response to the Pre-bid Queries**

#### **TENDER FOR PROVIDING MANPOWER AND HOUSEKEEPING SERVICES TO PENSION FUND REGULATORY AND DEVELOPMENT AUTHORITY**

(Reference; Tender for providing Security Services to PFRDA uploaded on website of PFRDA at [www.pfrda.org.in](http://www.pfrda.org.in)  
on 22<sup>nd</sup> July, 2022)

<b>Query at Sl. no.</b>	<b>Query</b>	<b>Response</b>
3a	<b>Existing staff will be retained or replaced.</b>	Please refer the requirements as specified under section III at page 11 of the RFP dated 22.07.2022
3b	<b>Service Charges should be minimum 5% or above, as you know huge investment, operational cost and TDS included in Service Charges.</b>	Please refer sub point ii under price bid, page 25 of the RFP dated 22.07.2022 wherein it has been mentioned that Contractor's Administration/Service Charges cannot be "NIL" or "Zero or such that it has been kept deliberately low to secure the contract.
3c	<b>If possible please reduce performance security 10% to 3-5%.</b>	Please refer point no; 14 under section I (scope of work and general instructions for bidders) at page 5 of the RFP dated 22.07.2022 wherein it is stated that The successful bidder who is awarded the contract shall be required to deposit a Performance Security Deposit @ 10% of the total value of the contract in the form of Bank Guarantee from any Scheduled Commercial Bank drawn in favour of PFRDA, New Delhi covering the period of contract and 180 days beyond the contract period. In case, the contract is further extended beyond the initial period, the Bank Guarantee will have to be accordingly extended / renewed by the successful service provider. All incidental charges whatsoever such as premium, commission etc. with respect to the Bank Guarantee shall be borne by the successful bidder. Non-deposit of PBG within the stipulated time shall render the contract invalid at the discretion of PFRDA.

**Sd/-  
General Manager  
(Administration)**